

Review Our FAQ's Section **Why use a collection agency?**

Many debtors will pay a collection agency even though they never cooperated with the original creditor. The debtors sometimes realize you are serious or don't want a damaged credit rating or to go to court, therefore it is sometimes possible for the agency to collect when the client was not able to.

Where does Remware provide services?

Alabama, Arizona, California, Colorado, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Michigan, Minnesota, Missouri, Montana, Nebraska, New Hampshire, New Mexico, North Carolina, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Utah, Vermont, Virginia, Washington, Wyoming.

When is a good time to employ a Collection Agency?

Collection agencies can be employed at various stages of account delinquency and in some cases before the accounts become delinquent. The best time to employ a collection agency is immediately after the internal collection effort has failed. Usually around 60 to 90 days after the account goes delinquent.

Is there a contract to sign?

Yes, The agency uses a contract to establish a formal relationship with you the client and the agency. Within the contract you the client give permission to the agency to collect on your behalf. Other things included in the contract are cancellation policy, remittance, and rates that the agency will charge for the services provided.

If I want to begin utilizing your services for collections, how do I get started?

Call us at toll free 1-800-221-3207 and ask for client services and let them know your are interested in becoming a client.

Does Remware charge an annual fee?

No annual fees.

Are there any upfront costs for collections?

No upfront fees, if we don't collect you don't pay!

What debts can be placed for collections?

Remware collected various debts from medical, dental, utilities, ISP, veterinarian, checks, judgments.

Does Your Collection Solution require a certain number of accounts to be placed for collections?

We would like to see 50 accounts annually but we also understand everyone is unique so we consider all interested clients needs.

How long can you pursue a debt?

Each state differs. They range from 2 years to 30 years call for more information.

Is there any involvement or requirement of the client?

Once the account is turned over for collection the only involvement after that point would be if documents are needed that did not get transferred when the account was listed in our system.

Will Your Collection agency compromise or negotiate my settlement?

Any offer of settlement is first discussed with our clients before acceptance.

How often does Your Collection agency disburse payments?

Remware remits any of our client's portion of the accounts collected each month.

What if you can't collect for me?

If after a period of time we are unable to get any results you have the option of withdrawing the account from our office and pursuing it another way.

Are you able to find people and corporations?

Remware utilizes state of the art technology to locate people and corporations.

Is Your Collection agency able to locate debtor's assets?

Our collectors are trained to find debtor assets using proven skip tracing and asset location methods.

Is there a guarantee to make a recovery when I place an asset investigation?

While we cannot guarantee your accounts will be recovered we can guarantee your accounts will receive the attention they deserve and your accounts will get worked so that if they don't get collected it is not due to a lack of effort.

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